Global Need for Assistance to Haiti
Siemens Government Services Responds

After the country's largest and most devastating earthquake in its history struck the impoverished nation of Haiti, resources from around the world were dispatched to help stabilize and rebuild the country's critical infrastructure. SGS answered the call to help by delivering and installing multiple pallets of security equipment to Haiti’s Toussaint Louverture International Airport, a critical facility for relief efforts which had been severely damaged.

Upon receiving the call for assistance, SGS’ Lifecycle Support Services (LSS) Division worked furiously in its warehouse to package together sixteen pallets of security equipment, consumable maintenance items and all the required field service technician survival gear (such as food, water, tents, sleeping bags, etc.) to be shipped overnight to an undisclosed U.S. Air Force base for deployment upon a C-17 military transport to Port-Au-Prince.

This fast-moving effort required the unparalleled logistics experience for which SGS’ LSS team specializes in and is known for providing its clients. Within a quick 24-36 hour turnaround, all security equipment, materials along with three field technicians, boarded the C-17 transport bound for Port-Au-Prince. Upon landing and off-loading crates and supplies onto the tarmac, this group of resourceful individuals were instantly tasked with coordinating and moving crated supplies to their final destination; moving much of the equipment personally throughout the damaged airport.

Haiti’s largest and only international airport, the main gateway for all global relief efforts, was in deplorable condition upon arrival. Working with sporadic electrical generators, intense heat, water rations and highly unsanitary conditions, team SGS rallied to successfully uncrate and install multiple X-ray machines, walk-through metal detectors and explosive trace detectors; all in an effort to restore security to a badly crippled airport infrastructure.

Team SGS worked tirelessly around the clock to complete their time sensitive mission, taking time to sleep in shifts, utilizing sleeping bags and gear brought from the U.S. While this team of highly-skilled professionals helped to re-establish some level of security and normalcy to a difficult situation, the visible conditions and plight of the Haitians impacted them. Upon departure, the team donated all supplies brought (including tents, sleeping bags, MRE meals, crates, plastic covering from the equipment and other supplies), to the local community for shelter and food during this difficult recovery period.

This coordinated effort is a shining example of how - when in need - SGS personnel are able to rise to the occasion in support of a volatile and critical, sensitive security mission around the globe. The LSS Team - ranging from mission planner, field technicians, logistics coordinators, to all warehouse personnel involved, all pulled together to enable SGS to assist a nation in need. Many personal sacrifices were made to ensure our work was a success – not only providing humanitarian assistance; but, also helping Siemens expand its visibility and future opportunities to conduct infrastructure work within this country and around the globe. **Great work Team LSS!**